

For questions: Premera Blue Cross

8 a.m.-5 p.m. Monday-Friday

1-800-691-3072

Molina Healthcare of Washington, Inc. 7:30 a.m. – 6 p.m. Monday-Friday

1-800-869-7165

Basic Health Members Transfer from Premera Blue Cross to Molina Healthcare of Washington

Premera Blue Cross will no longer offer Basic Health (BH) coverage beginning June 1, 2004. The Health Care Authority has approved an agreement in which Molina Healthcare of Washington will cover the affected BH members. Following are some questions and answers that members may have regarding their health care coverage. You can also get information by calling the health plans or BH at 1-800-660—9840.

Q: How will this affect my deductible and out-of-pocket maximum?

A: If you move from Premera to Molina, your deductible and out of pocket maximums paid during calendar year 2004 will carry over. If you have a choice of plans and change to a health plan other than Molina, your deductible and out-of-pocket maximum will start over.

Q: What if Molina is not available in my county?

A: Molina will be available to BH enrollees in all counties that are served by Premera Blue Cross for 2004. If you are enrolled in Premera, you will automatically be transferred to Molina Healthcare effective June 1, 2004.

Q: If other plans are available in my county, can I pick one of them instead of Molina?

A: If you have another health plan available to you, you may be allowed to switch plans but not automatically. You must notify Basic Health to find out what other plan options you have, if any. However, if you do change to a health plan other than Molina, your deductible and out-of-pocket maximums will start over. Also, depending on your plan options your premiums may increase.

Q: What if my doctor or specialist doesn't participate with the other plans?

A: You should first check with Molina to see if your doctor or specialist is available, since Molina is attempting to contract with the same physicians as Premera Blue Cross. If not, you need to notify Molina if you are in a course of treatment with a specialist. The staff at Molina and Premera Blue Cross can help you transition to another specialist.

O: Premera is the only health plan available in my area. What do I do now?



A: You will still have a health plan available to you. You will automatically transfer to Molina effective June 1, 2004. In many cases you will still be able to see your current primary care provider (PCP). If your PCP is not available through Molina, Molina will contact you and provide you with a list of PCPs available in your area.

Q: Does this change the benefits I receive?

A: No. All health plans in BH offer the same basic benefits, but some details of coverage vary. If you take a prescription drug that is on the Premera formulary (a list of approved prescription drugs), but not available on Molina's formulary, Molina will cover it for 90 days and provide information about changing to a Molina-covered drug or requesting an exception.

Q: Will my BH coverage cost more with another plan?

A: If you transfer to Molina, your monthly premium will cost the same as Premera. If you switch to another health plan available in your county, your premium could increase. It will depend on the plan options available to you and the plan you choose for your coverage.